

SAFE HAVEN
TURKEY



REPUBLIC OF TURKEY
PRIME MINISTRY
Disaster and Emergency Management Authority

Syrian Guests

I N T U R K E Y
2 0 1 6



WORLD HUMANITARIAN SUMMIT
ISTANBUL • 23-24 May 2016

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REPUBLIC OF TURKEY PRIME MINISTRY
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FOREWORD

Syrians entering Turkey due to the domestic unrest are sheltered under the status of Temporary Protection with an “open door policy”. Even though their status is temporary protection, we perceive them as our guests and treat them this way.

Entrance of Syrians into our country initially started with the admission of 252 Syrians through the Cilvegözü Border Gate on April 29, 2011 and this is still continuing today.

In 10 provinces at 26 camps set up by the Prime Ministry Disaster and Emergency Management Authority (AFAD), nearly 265 thousand Syrians have been sheltered in more than 5 years.

All coordination of the services including shelter, food, health, security, social activity, education, worship, translation, communication, banking and others is performed by AFAD with the close collaboration of concerned ministries, public institutions and organizations.



By means of the educational services provided, we are teaching the language of peace and wisdom rather than that of war to children victimized by the war.

Turkey has done its best for the peaceful solution of the incidents in Syria; and primarily our distinguished President Recep Tayyip ERDOĞAN and Prime Minister Ahmet DAVUTOĞLU as well as all our state officials have approached the Syrian issue with great sensitivity and have led efforts to draw the attention of the international community to the tragedy in Syria.

However, the current state of affairs in Syria has reached an undesired extent. With the “open-door policy” since the very first day, and none of the arriving Syrians have been denied admission at our borders.

Our aid is not only limited to Syrians in our country, it is continuing in an uninterrupted manner on the other side of the border. In order to deliver humanitarian aid to those in need in Syria, we have been providing hot meals and



humanitarian aid through the 12 Aid Acceptance Centers we have established on point-zero of the border comply with the international law.

The Republic of Turkey is making efforts at extreme lengths so Syrian citizens staying at our protection centers and our neighbors in Syria fighting for their lives can sustain their lives.

In comparison to other countries, we are providing life quality far higher than the United Nations standards at each camp.

We are hosting approximately 2.75 million Syrians including those living out of camps. On the other hand, the number of Syrian asylum seekers in 37 European countries, is around 900 thousand.

Regarding to our expenditure to date for addressing the needs of our Syrian guests has reached nearly 10 billion US Dollars. Out of this figure, unfortunately, the aid of the international community has remained at only 462 million US Dollars.

The increase of foreign aid for our Syrian guests and sharing of such responsibilities is necessary for the sustainability of the quality of our services at the camps and demonstrating international solidarity.

Our hope and expectation is that the domestic conflict in Syria will cease at once, the problem will be politically solved in a peaceful manner, and people that have sought refuge in other countries, including our country, will return to their homes safely.

With this opportunity, I would like to express my gratitude to our President Recep Tayyip ERDOĞAN and Prime Minister Ahmet DAVUTOĞLU; all our ministries, primarily the Ministry of Foreign Affairs, public institutions and organizations for their support and confidence in our efforts to make our Syrian guests feel themselves at home,

our Governorates and teams working in coordination with the AFAD, Provincial Directorates of Disaster and Emergency, and all AFAD staff working around the clock, and also to the project team prepared this book.

Assoc. D. Yalçın AKDOĞAN
Deputy Prime Minister

PREFACE

Turkey is one of the prominent actors of the world and the region, and initiates and leads efforts in extending a helping hand in disasters, emergencies, and humanitarian tragedies under the coordination of the Prime Ministry Disaster and Emergency Management Authority (AFAD).

That is the main reason why we considered standing by the people of neighboring Syria during these rough times as an obligation. Our country has historic, cultural, and neighborly ties with Syria, and we could not have acted indifferently to the calls for help of our neighbors in need, and we did not.

We are sheltering Syrians fleeing their countries under the best conditions.

Our Syrian guests coming to our country since April 2011 are being hosted at 26 camps set up and managed by AFAD in 10 provinces.

We developed a substantially active and integrated



system in order to perform services in an efficient manner at camps. By means of this system, our education activities and services at the camps are being performed in coordination with all the relevant ministries, institutions, and organizations.

Furthermore, we are not only providing shelter and food to our Syrian guests; we are also providing them all their humanitarian needs under the best conditions. In this content, we have implemented many projects to enable women and children, including disabled Syrians to integrate into the society.

Some of our efforts include the Coordination of National and International Aid, Establishing Camps above the International Standards, the Camp Management System and Standards, as well as project for those Syrians living out of camps namely, the AFAD Aid Distribution System (EYDAS), Mobile Registration Coordination Centers, Prefabricated Fully Equipped Hospitals and Schools.



At the camps we have constructed, the services we have provided, and the activities we have performed are the pride of our country.

Efforts for registering Syrians living outside of the camps are still in progress with the Electronic Aid Distribution System (EYDAS) developed by AFAD.

With this system, those in need and those wishing to make donations are gathered in the same pool. By such means, demands and supplies are matched and the optimum distribution of aid is achieved.

While providing services to Syrians both living in the camps and living out of the camps, we only have a single purpose: lending a helping hand to those in need. We have no other intention or concern.

We are aware that the humanitarian crisis in Syria is at a climax, and we are striving to ease the distress of people struggling with the unrest and starvation in Syria with the services at our camps, and the aid distributed at point-zero on the border.

Syria had a population of around 20 million before the events broke out and now there are around 8 million internally displaced people in need of humanitarian aid. Approximately 4.2 million Syrians had to flee to neighboring countries to escape.

Four-thirds of Syrians who had to flee consist of women and children. Among them, more than 2 million children are struggling to sustain their lives under harsh conditions.

No matter how late it is, it is necessary to seek a peaceful solution in Syria in order to ensure that these people return to their country at once, and the international community has to assume a more active role in this humanitarian crisis.

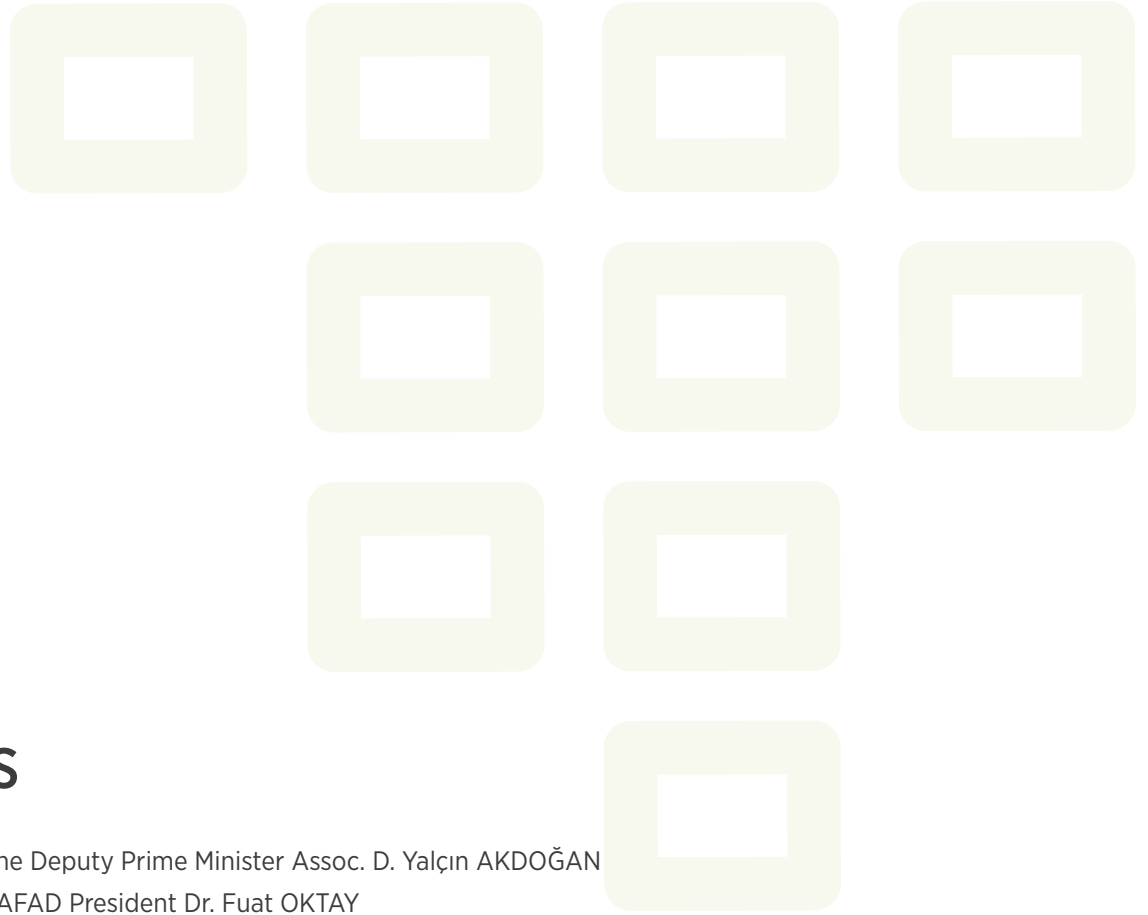
I would like to take this opportunity to thank primarily our President Recep Tayyip ERDOĞAN, Prime Minister Ahmet DAVUTOĞLU and Deputy Prime Minister Yalçın AKDOĞAN and all the relevant ministries, institutions, and organizations including UN agencies based in Turkey for their support in our efforts for our Syrian brothers both staying in and out of the camps and also our project team prepared this valuable book.

PhD. Fuat OKTAY
AFAD President



AFAD İSLAHIYE KONAKLAMA TESİSİ
İLKOKUL ORTAOKUL LİSE
الابتدائية المتوسطة الثانوية





CONTENTS

2	FOREWORD by the Deputy Prime Minister Assoc. D. Yalçın AKDOĞAN
4	PREFACE by the AFAD President Dr. Fuat OKTAY
4	Preparatory Works Carried On Within the Scope of World Humanitarian Summit
10	CHAPTER - 1 The Camp Management System and its Establishment Process
42	CHAPTER - 2 Services Provided at the Camps
78	CHAPTER - 3 Visits to the Camps
108	CHAPTER - 4 Camps in the Other Countries
116	CHAPTER - 5 Services Provided Outside of the Camps
122	The Project Team

* The expression “camp” mentioned in this book, refers to the “temporary protection centers”.

** In this report, the words of “guest” and “refugee” indicates The Syrian citizens under temporary protection status in Turkey

World Humanitarian Summit 2016

Preparatory Works Carried On Within the Scope of Summit Europe and Others Regional Consultation



In the process of Summit, “Europe and Others Consultations” that is the 4. Regional Meeting, was organized between 3-4 February 2015 in Budapest, capital of Hungary. AFAD delegation headed by President of AFAD Mr. Fuat OKTAY PhD., attended to the mentioned meeting. On the second day, Mr. President, took part as a panelist and delivered closing address.



Turkey's National Non-Governmental Organizations Consultation Meeting

World Humanitarian Summit Consultative Meeting, it was held in İstanbul on June 11, 2015. Meeting have been carried out in partnership; Civil Society Disaster Platform (Sitapur) , United Nations Humanitarian Assistance Coordination Office (OCHA) , Support to Life Association, IHH , International Blue Crescent Relief and Development Foundation, Neighborhood Disaster Volunteers Foundation, Mavi Kalem Social Assistance and Solidarity Foundation and Earth Doctors.

World Humanitarian Summit Private Sector Consultations



Within the scope of the World Humanitarian Summit, the eleventh discussion with the representatives of private sector was performed by Private Sector Cooperation Department of UN OCHA on June 16, 2015 in İstanbul for the purpose of effective integration of private sector.

World Humanitarian Day

August 19th 2015, World Humanitarian Day raising awareness about the humanitarian crises in the world, solution proposals and humanitarian aid has been celebrated in Istanbul by Prime Ministry Disaster and Emergency Management Authority (AFAD) and United Nations (UN). The event kicking off the countdown for the 'World Humanitarian Summit' which will be held in Istanbul in May 2016 has been organized at Prime Ministry Ottoman Archives Complex, Istanbul.

The event brought together many representatives including AFAD President Dr. Fuat Oktay, U.N. Resident Coordinator Kamal Malhotra, Ambassador Hasan Ulusoy, Deputy Governor of Istanbul Haluk Nadir and UN OCHA Corporate Programmes Director Gwi-Yeop Son.

19 August 2015, World Humanitarian Day Event has started with a kick off the countdown for the 'World Humanitarian Summit' which will be held on May 23-24 2016 in Istanbul.



World Humanitarian Summit Global Consultations



AFAD President Fuat OKTAY, PhD. made speeches in both Forced Displacement and Migration Session and New Deal for Refugees Session within the scope of World Humanitarian Summit Global Consultations.



The Most Recent

Malatya Beydağı
12.06.2013

Adana Sarıçam
10.02.2013

Gaziantep Nizip 1
02.10.2012

Osmaniye Cevdetiye
09.09.2012

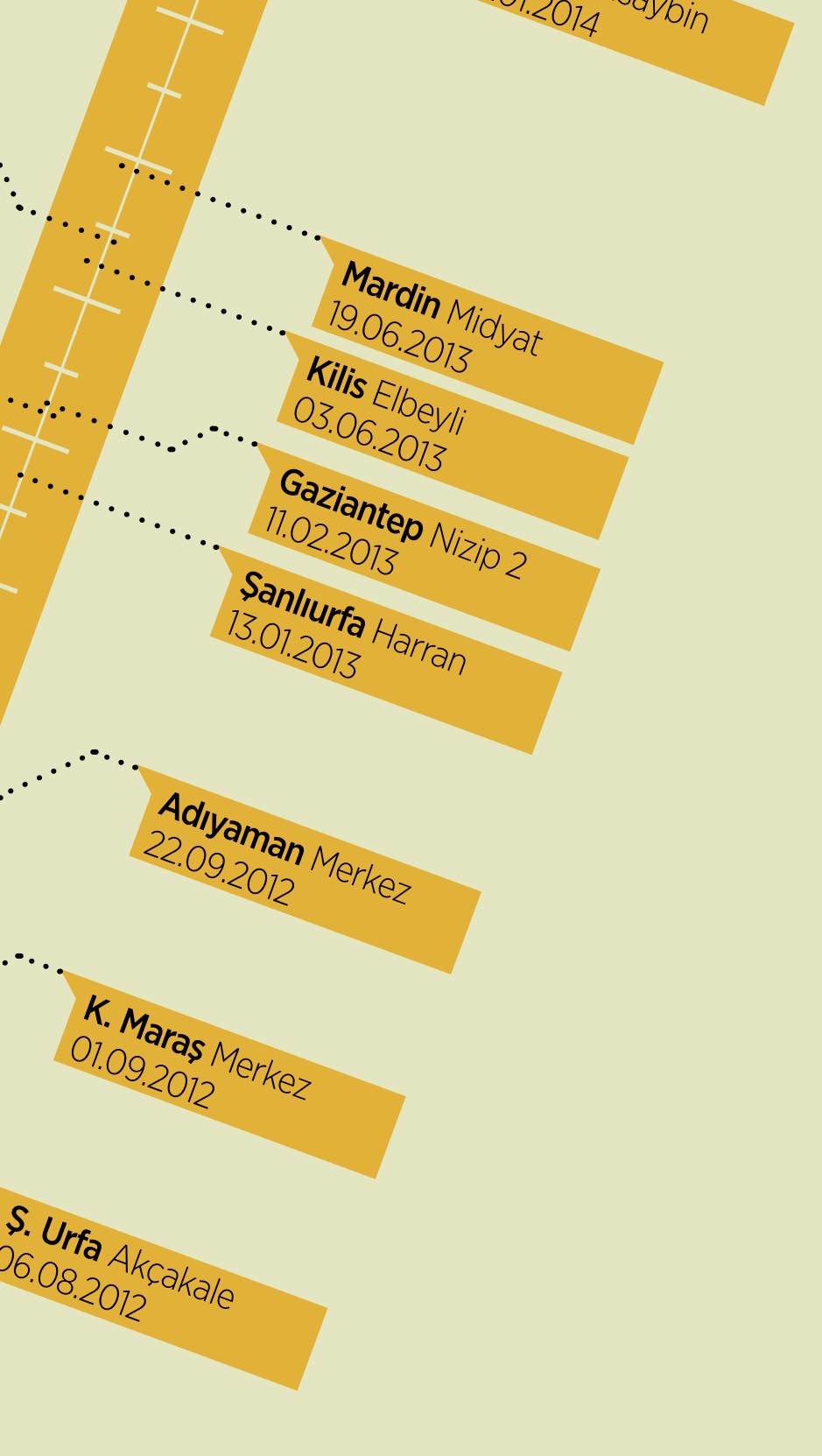
Gaziantep Karkamış
08.08.2012

Şanlıurfa Ceylanpınar
26.04.2012

Opening Date

The Earliest





CHAPTER 1

Syrian Guests

I N T U R K E Y

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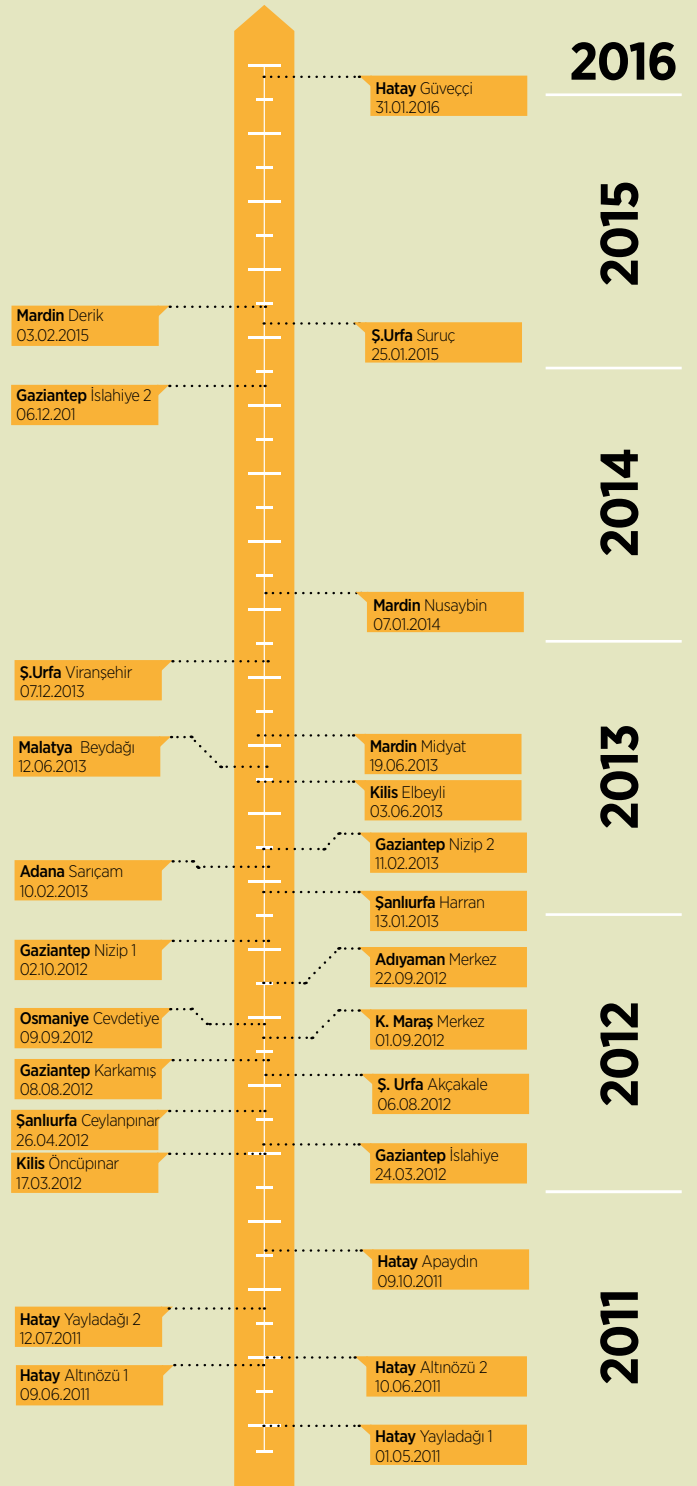
The Camp
Management
System and its
Establishment
Process

Opening Dates of Camps

The Most Recent

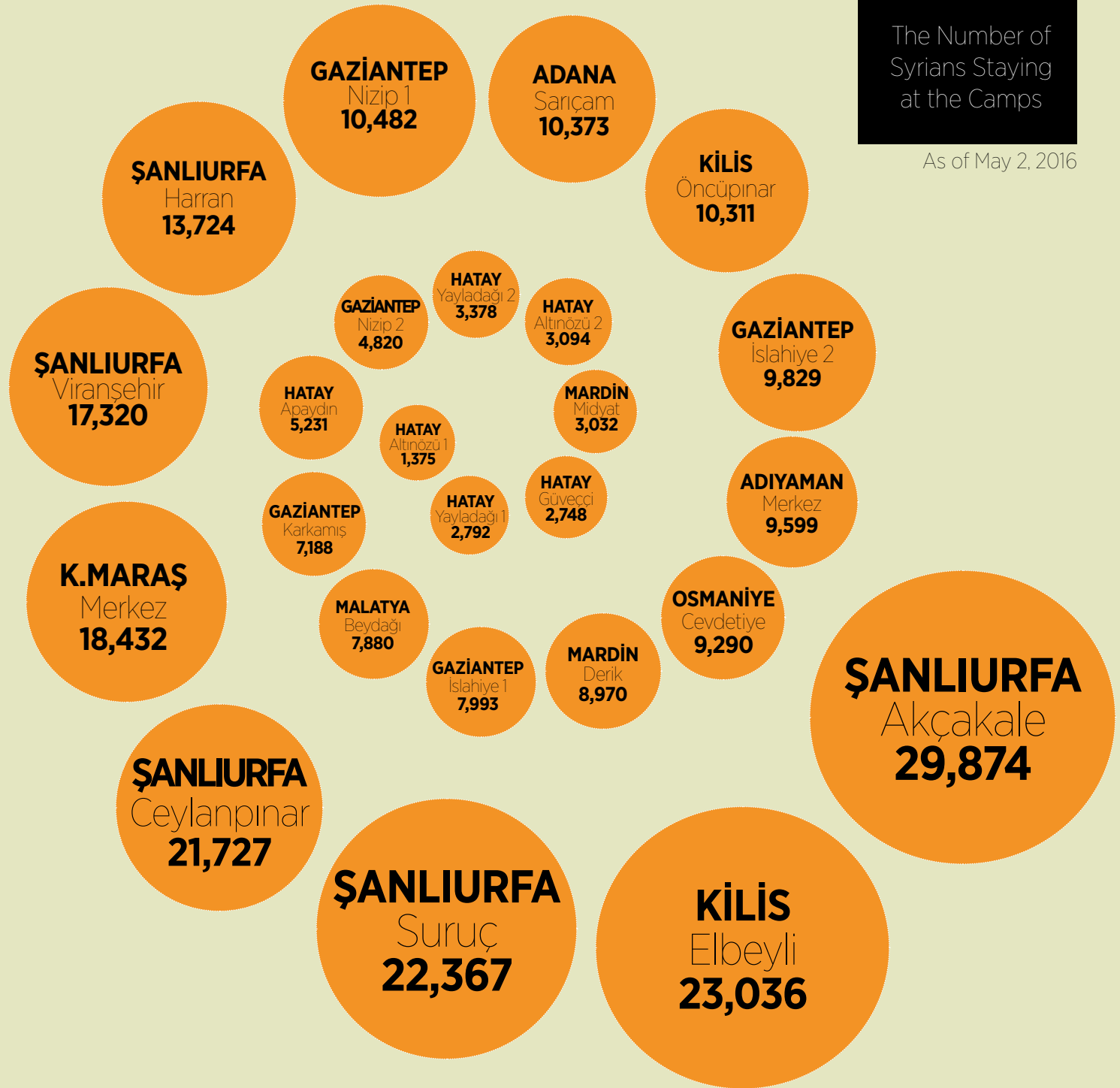
Opening Date

The Earliest



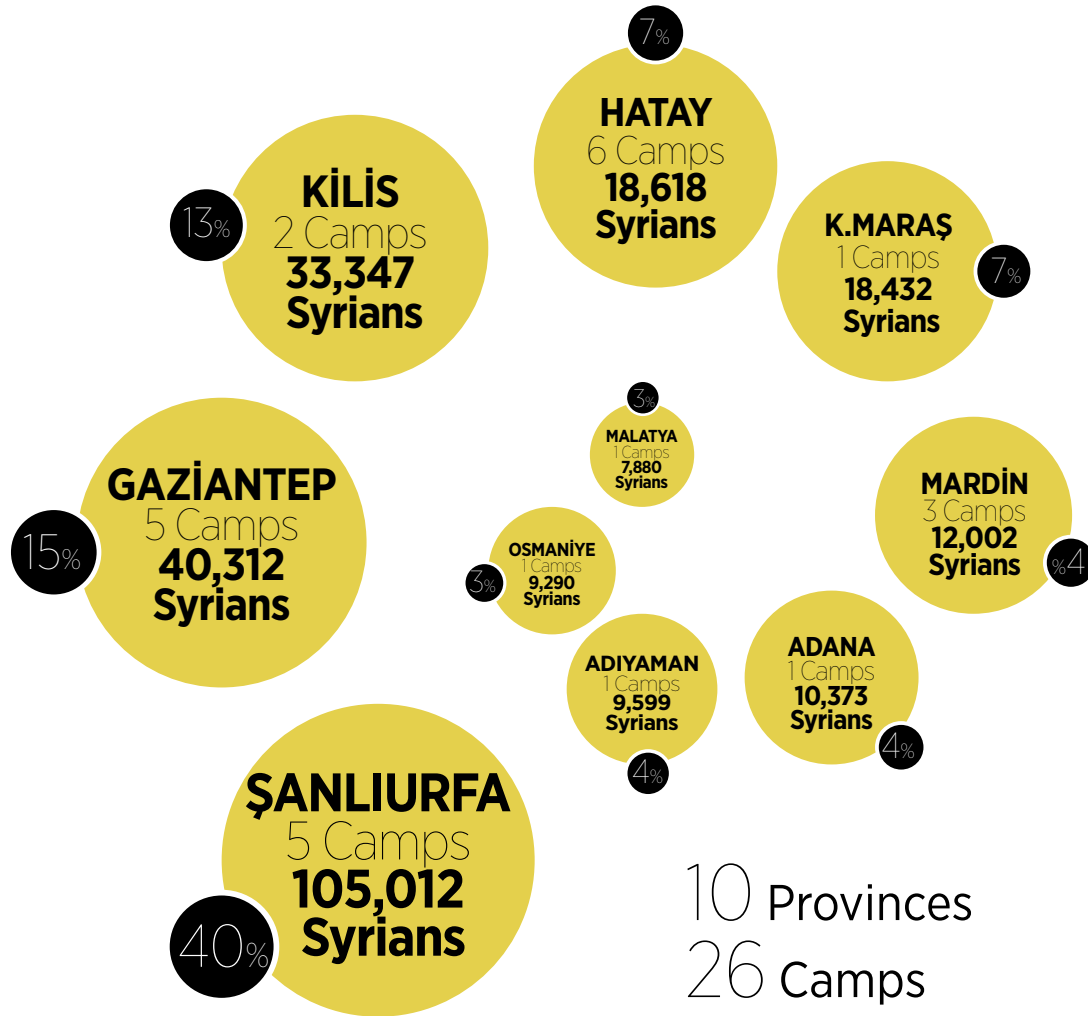
The Number of
Syrians Staying
at the Camps

As of May 2, 2016



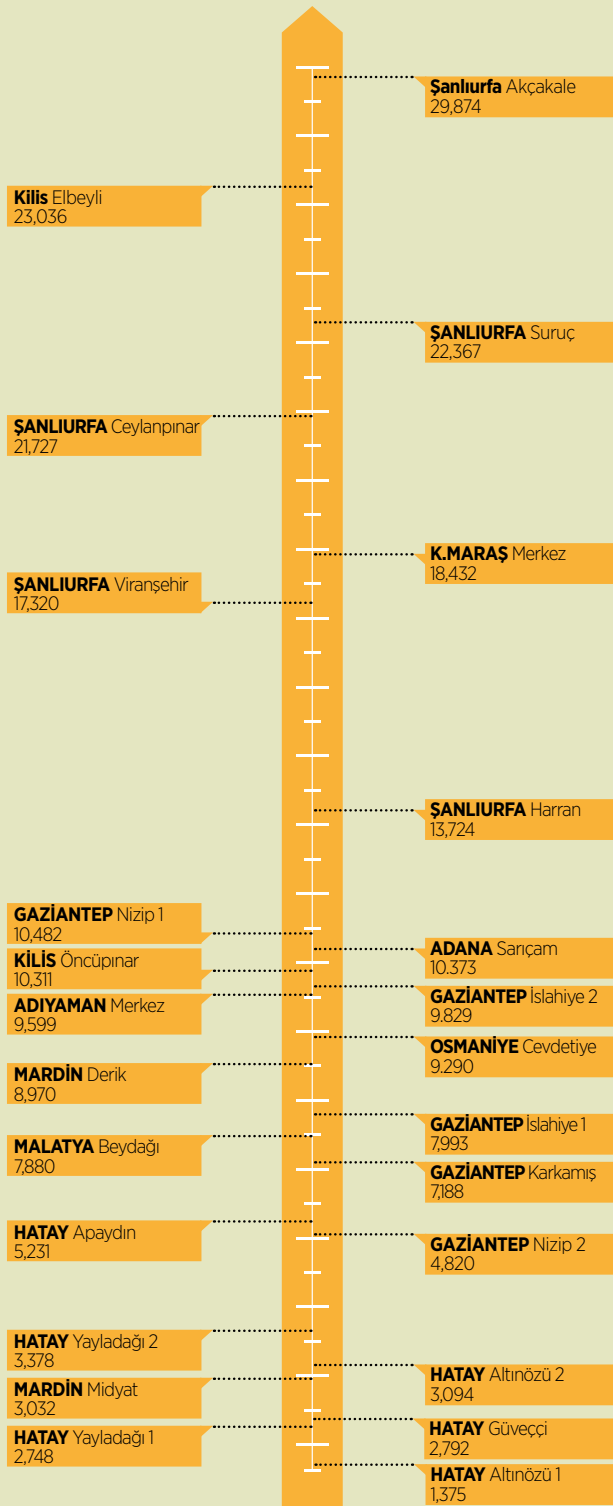
Number of the Camps in the Provinces, and the Number of Syrians

As of May 2, 2016



Camps According to the Number of Syrians

As of May 2, 2016



the Most

Number of Guests

the Least

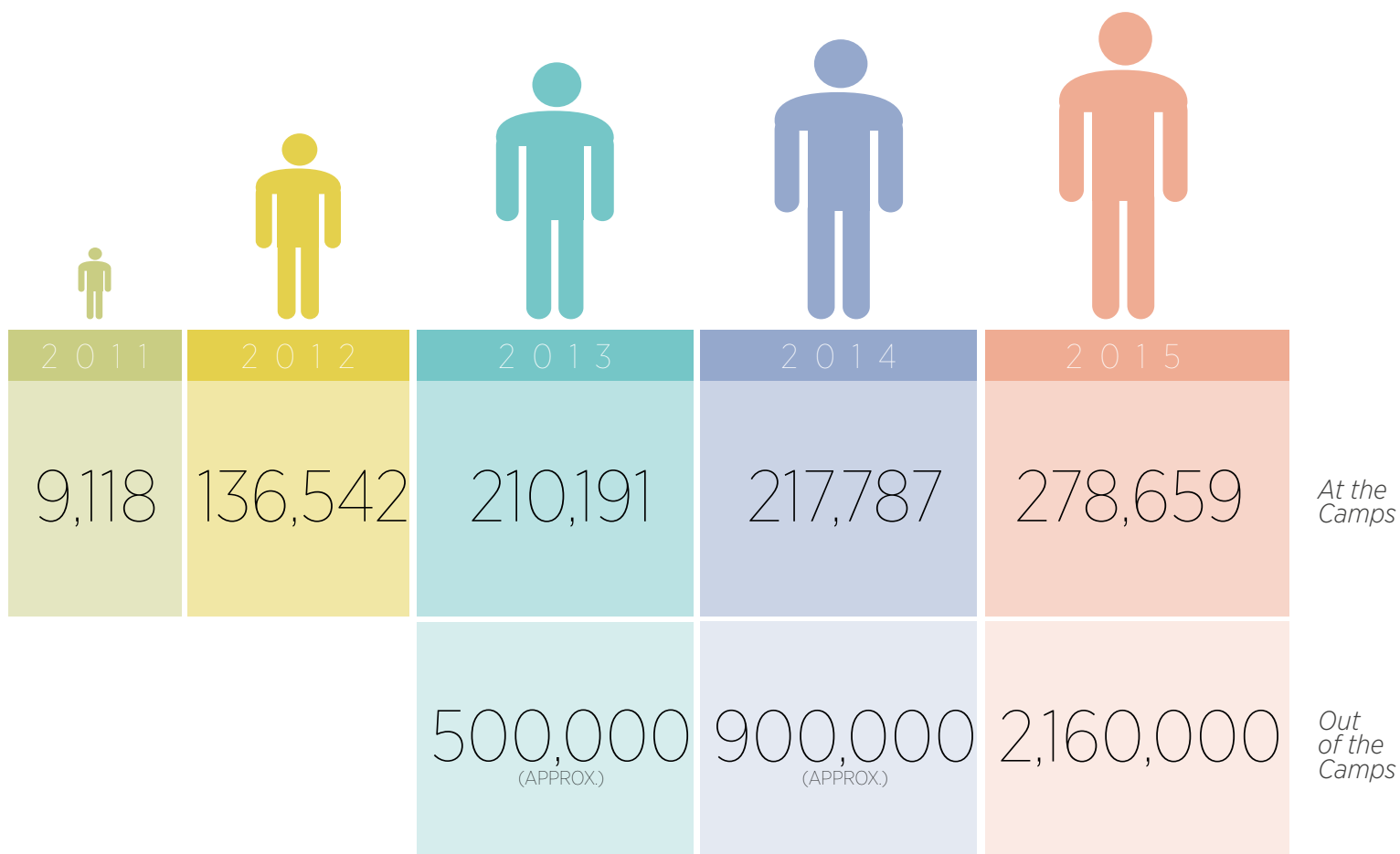
Number of the Syrians Out of the Camps

PROVINCE	NUMBER OF SYRIANS OUT OF THE CAMPS	PROVINCE	NUMBER OF SYRIANS OUT OF THE CAMPS	PROVINCE	NUMBER OF SYRIANS OUT OF THE CAMPS
İstanbul	393,135	Manisa	5,647	Bitlis	550
Hatay	365,474	Tekirdağ	5,281	Kırşehir	538
Şanlıurfa	294,510	Nevşehir	4,885	Rize	509
Gaziantep	283,563	Elazığ	4,608	Bilecik	479
Adana	140,517	Çanakkale	3,362	Kırıkkale	449
Mersin	139,326	Samsun	3,257	Erzurum	439
Bursa	97,329	Afyonkarahisar	3,168	Düzce	436
Kilis	95,380	Siirt	2,838	Karaman	405
İzmir	91,346	Yozgat	2,765	Zonguldak	283
Mardin	85,472	Niğde	2,507	Kütahya	273
Konya	69,129	Yalova	2,464	Çankırı	268
Kahramanmaraş	65,816	Kırklareli	2,069	Karabük	265
Ankara	59,759	Balıkesir	1,653	Erzincan	164
Kayseri	50,005	Eskişehir	1,648	Amasya	156
Osmaniye	31,021	Trabzon	1,640	Antalya	147
Diyarbakır	29,199	Van	1,531	Giresun	132
Kocaeli	23,156	Sivas	1,375	Kars	122
Batman	18,088	Çorum	1,267	Tunceli	100
Şırnak	14,781	Uşak	1,059	İğdir	77
Adıyaman	14,686	Hakkari	957	Sinop	69
Malatya	10,208	Aksaray	925	Ardahan	57
Muğla	8,133	Bolu	866	Gümüşhane	55
Burdur	7,844	Ağrı	834	Artvin	42
Aydın	6,532	Muş	723	Bartın	26
Edirne	6,512	Bingöl	697	Bayburt	26
Denizli	6,270	Tokat	634		
Isparta	6,152	Ordu	604		
Sakarya	5,767	Kastamonu	556		
				Total	2,484,997
				(As of May 2, 2016)	



Number of the Syrians by Years

by the end of the years



CHAPTER 1

The Camp Management System and its Establishment Process

EFFORTS FOR ESTABLISHMENT OF THE CAMPS



Gaziantep Nizip-1 Camp



Registration and Admission Center, Nizip



ESTABLISHMENT PROCESS OF THE CAMPS

Efforts were commenced in the initial phase by determining areas at an adequate size for the camps

Şanlıurfa Ceylanpınar Camp Construction



The ground study and infrastructure works of the sites where the camps would be established were performed.

Şanlıurfa Ceylanpınar Camp Construction



Şanlıurfa Ceylanpınar Camp Construction

The sites where the protection centers would be established were selected in convenient areas for connecting utilities and sewage to the city network.

Sanliurfa Ceylanpinar Camp Construction



The sites had no or inadequate electricity and water infrastructure, so the necessary infrastructure works were performed.



Nizip-1 Infrastructure Works

Camps were established at the sites that are suitable for settlement and close to existing social facilities, and where they feel safe and comfortable and they can benefit effectively and efficiently from the provided services.



Malatya Beydağı Container Camp



Ceylanpınar Tent City in Şanlıurfa



Nizip-1 Tent City in Gaziantep



Settlement areas were planned in a way to allocate 45m² of space per person including infrastructure, social facilities, and shelter areas.



Akkakale Tent City in Sanliurfa



Kilis Öncüpınar Container Camp

There are 2 meter fire preventing spaces between the tents/containers and 6 meter fire preventing spaces between the tent/container clusters.



Malatya Beydağı Container Camp



Central Tent City in Adiyaman



The locations of the administrative building, including the service groups, police and gendarmerie departments, logistics and distribution units, and mobile hospital were

planned in a manner enabling the convenient access of people staying at the camps.



Akçakale Tent City Hospital



Akçakale Tent City in Şanlıurfa



Akçakale Tent City in Şanlıurfa Management and Service Groups

AFAAD



The fire-fighting department and system was planned in a way to enable the most rapid access to all points in the tent cities in case of a fire.



Ceylanpınar Tent City in Şanlıurfa Firefighting Unit



*Ceylanpınar
Tent City in Şanlıurfa*

Including an area of at least 3,000 m² for the car parks; the camps were endowed with wide entrance gates facilitating internal transportation and logistics, the main roads at least 15 meters wide, and by-roads with a width of at least 10 meters.



Akçakale Tent City in Şanlıurfa

An area of at least 3,000 m² has been allocated for the registration service offices.



Ceylanpinar Tent City in Şanlıurfa Waiting Tents



Ceylanpinar Tent City in Şanlıurfa Registration and Admission Center

An area of at least 3,000 m² has been allocated for the field hospitals to be established for additional health services.



Ceylanpınar Tent City in Şanlıurfa Health Services



Öncüpinar Container Camp Health Services

Quarters including 2,500 persons at the most were established in order to be able to closely attend to the needs of everyone staying at the camps. Main roads with widths of at least 10 meters were constructed between and

inside the quarters; and also by-roads were constructed within quarters.



Mardin Nusaybin Camp

A praying area of 400 m² has been allocated separately for the males and females at the camps. If the camps consist of quarters, each quarter was endowed with praying areas of 100m² separately for both males and females.



Öncüpınar Container Camp

3 liters of drinking water is supplied per person at the camps. At least 50 liters of drinkable water purified from any bacteria leading to diseases, and any chemical and radioactive contaminations are supplied per person to be used in cooking, personal and household sanitation. Location of the water source was planned in a way to be

easily accessed by everyone staying at the camps, and to have a maximum distance of 50 meters to any tents.



Central Tent City in Adiyaman

Spaces of at least 10,000 m² have been allocated at the camps for courses and sports activities.



Spaces of at least 100 m² have been allocated for each of the computer, foreign language, handicrafts, carpet weaving, hairdressing, tailoring, vocational, and similar courses.



Central Tent City in Adiyaman

Spaces of at least 1,500 m² have been allocated for the primary, middle, and high schools with structures conforming to the education system in the country of people staying at the protection shelters.



Öncüpınar Container Camp High School



Öncüpınar Container Camp Primary School



Kindergartens were constructed on an area of 500 m² for the education of children in the preschool period.



Öncüpınar Container Camp Kindergarten



Akkakale Tent City in Şanlıurfa Kindergarten

Playgrounds were constructed in the camps. Each quarter has its own playground.

Central Tent City in Adiyaman Playground



Spaces of at least 4,000 m² have been allocated for the shopping areas where residents of the camps can meet their needs.



Öncüpınar Container Camp Shopping Center



In conclusion, each person living in the camps were provided with a warm, safe, and clean indoor area of 3.5–4.5 m². These areas provide protection against adverse

climate conditions and enable the residents to maintain a life with dignity, health, and welfare.

Central Tent City in Adiyaman



In order to ensure sanitation at the camps, at least one shower cabin has been provided per 25 persons (separate for males and females), at least one dishwashing bench

has been provided per 20 persons, and at least one washing machine has been provided per 20 persons.



Islahiye Tent City in Gaziantep

Resting Halls



0
Birdressers



3,512

Security Personnel



ery Stores



677

Dishwashing Units



43

Lau



13



Internet halls

50



Fire Fighting Vehicles

33



Laundries

CHAPTER 2

Syrian Guests

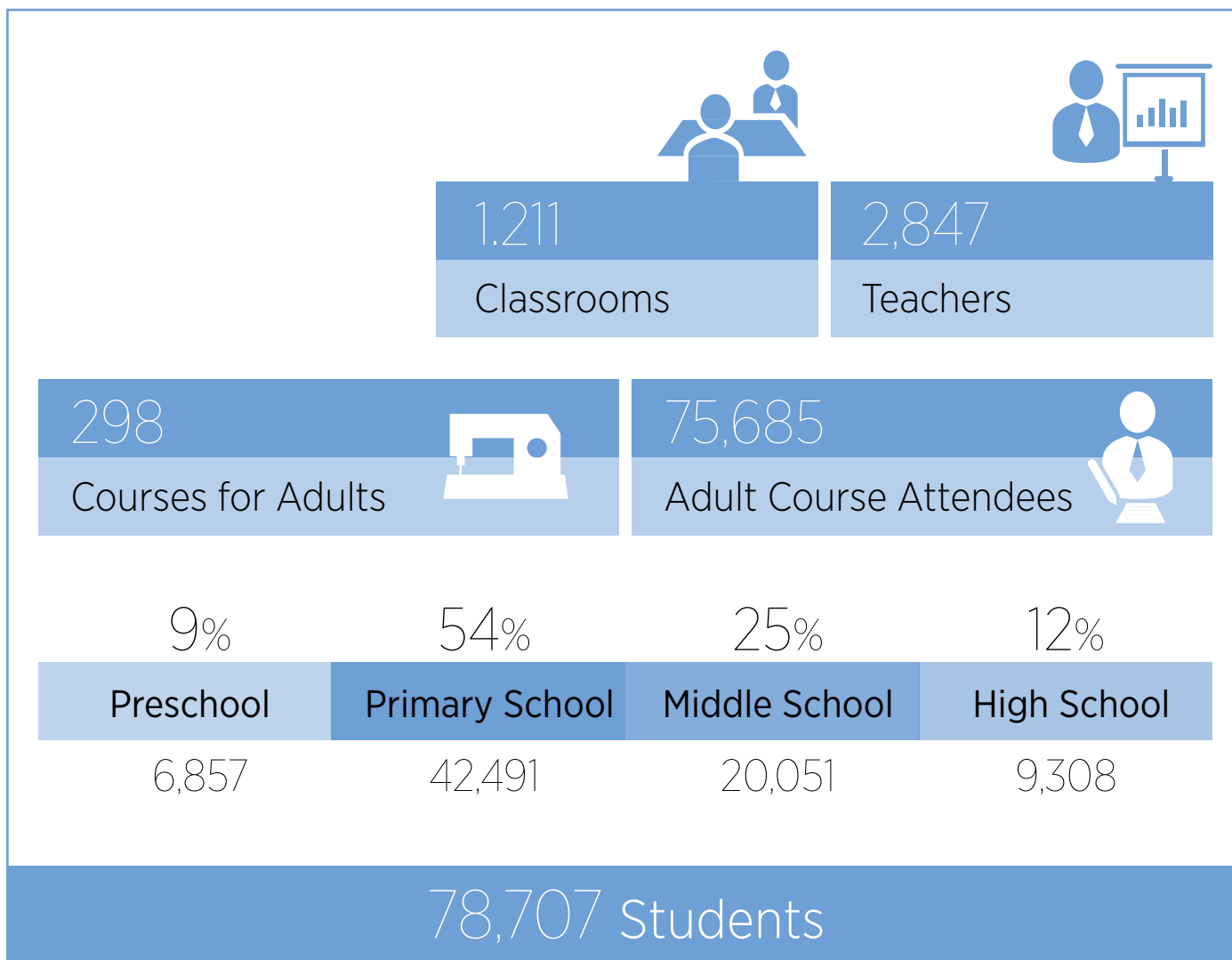
I N T U R K E Y

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Services
Provided at the
Camps

Educational Services provided at the Camps

As of March 9, 2016



Healthcare Services provided at the Camps

As of March 9, 2016



617

Medical Personnel

151,746 (Total)

Deliveries



336,353

Operations



Social Services provided at the Camps

As of May 2, 2016

212



Prayer Rooms

79



Quran Courses

159,586 m²



Sports Areas

26,965 m²



Playgrounds

48



Resting Halls

13



Internet halls

40



Hairdressers

3,512



Security Personnel

50



Fire Fighting Vehicles

49



Grocery Stores

677



Dishwashing Units

433



Laundries



CHAPTER 2

Services Provided at the Camps

THE CAMPS AND THE SERVICES PROVIDED

Our Syrian guests are staying at 26 camps established in 10 provinces by AFAD, which is the “coordinator institution” in our country concerning disasters and emergencies.



Akçakale Camp

Elbeyli Camp



Nizip-2 Container Camp



Öncüpınar Container Camp



Beydağı Container Camp



Nizip-1 Tent City in Gaziantep

Turkey is accommodating nearly 265 thousands Syrians at 26 camps established by AFAD in 10 provinces.



Öncüpınar Container Camp

Living conditions at 20 tent cities and 6 container camps established in Adana, Adiyaman, Gaziantep, Hatay, Kahramanmaraş, Kilis, Malatya, Mardin, Osmaniye, and

Şanlıurfa are far beyond the world standards.



Öncüpınar Container Camp

Mobile Medical Centers are at the Service of Syrians with Their 617 Personnel

Öncüpınar Container Camp



Sarıçam Camp

Syrians are provided healthcare services at medical centers established in the camps with their 617 medical personnel, of which 137 are specialists physicians.



An average of 18 thousand Syrians are examined at medical centers. Nearly 11.7 million treatment procedures and more than 336 thousand operations have been performed in total. Nearly 152 thousand Syrian babies came into the world in Turkey.

In the event of cases exceeding the capacity of the medical centers, depending on the transfer chain, patients are referred to the nearby city hospitals.

Syrians living outside of the camps are entitled to free healthcare services at all hospitals across Turkey.

The Interrupted Education of Syrian Students are Continuing in Turkey

In camps, nearly 79 thousand Syrian children are continuing their education at kindergarten, primary school, middle school, and high school levels in 1.211 classrooms with nearly 3 thousand teachers.

Education provided in our schools includes the courses of science, social studies, mathematics, computer studies, English, Arabic, and other foreign languages.

Öncüpinar Container Camp



Besides humanitarian needs, training and vocational course activities are performed at the camps for addressing the social needs of our guests.

Carpet weaving, hairdressing, tailoring, weaving, computer, handcrafts, Turkish, Arabic, and English literacy courses are among the vocational training courses provided in the camps.

Nearly 62 thousand Syrians have been trained at these courses and currently there are approximately 14 thousand attendees at various courses.



Öncüpinar Container Camp



Öncüpınar Container Camp



Harran Container Camp



Öncüpınar Container Camp

President of the Republic of Turkey, Recep Tayyip ERDOĞAN received Syrian children staying at the camps during the April 23rd International Children's Day Events.





President of the Republic of Turkey, Recep Tayyip Erdoğan with Syrian children

Syrian children from the camps attended the April 23rd International Children's Day Events at Gaziantep



April 23 Festivities of Syrian Children



With the mukhtar (headman) elections in the camps, we are reminding people, who have lived under the rule of a single man for generations, the importance of having their voices heard.

Nizip Tent City in Gaziantep



Akçakale Tent City in Şanlıurfa

Mobile laundries at the service of Syrian women.



Akçakale Tent City in Şanlıurfa

Iftar (Fast-breaking) at the Harran Camp



The Syrians expressed their gratitude to Turkey and the Turkish people and their only wish was to spend the following Eid at home...



Eid Activities at the Camps



Drawing activities of Syrian children.

Circumcision celebrations were organized for Syrian children.



Midyat Tent City in Mardin

Syrian women find the opportunity to develop and exhibit their handcrafts at the social facilities in the camps.



Öncüpinar Container Camp

Syrian children victimized by the war are learning the language of peace and wisdom in Turkey rather than that of war.



İslahiye Tent City in Gaziantep



Öncüpınar Container Camp





Preschool education of Syrian children.



Our Syrian guests organize events among themselves and forget the grief of war to a certain extent and try to enjoy themselves.

Central Tent City in Adiyaman



Syrian children depicted their homesickness and their lives in the camps.



Drawings by Syrian Children

A substantially effective and integrated system was developed for the camps by AFAD.

Öncüpinar Container Camp



Our educational activities are conducted in cooperation with the Ministry of National Education, health services in cooperation with the Ministry of Health, security activities in cooperation with the Ministry of Interior, psychosocial services oriented at especially children and women in cooperation with the Ministry of Family and Social Policies, sports activities in cooperation with the Ministry of Youth and Sports, food safety and food service in cooperation with the Ministry of Food, Agriculture, and Livestock, and landscaping and environmental services in cooperation with the Ministry of Environment and Urbanization within the scope of this system at the camps. And the other services are rendered in coordination with the relevant ministries.



Central Tent City in Adiyaman



The applied protection center standards have been planned to the finest of details. The resulting practices ensure that high-quality services are provided to our Syrian guests.





Central Tent City in Kahramanmaraş



CAMPS IN TEN PROVINCES



Adana

Sarıçam Tent City



Adiyaman

Central Tent City



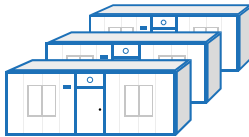
Gaziantep

Nizip 1 Tent City



Gaziantep

Nizip 2 Container
Camp





Gaziantep

Karkamış Tent City



Gaziantep

İslahiye Tent City



Hatay

Yayladağı 1 Tent City



Hatay

Yayladağı 2
Tent City





Hatay

Apaydın Container Camp



Kahramanmaraş

Central Tent City



Kilis

Öncüpınar Container Camp



Kilis

Elbeyli Container Camp





Malatya

Beydağı Container Camp



Mardin

Midyat Tent City



Mardin

Nusaybin Tent City



Osmaniye

Cevdetiye Tent City





Şanlıurfa

Ceylanpınar Tent City



Şanlıurfa

Akçakale Tent City



Şanlıurfa

Harran Container Camp



Şanlıurfa

Viranşehir Tent City

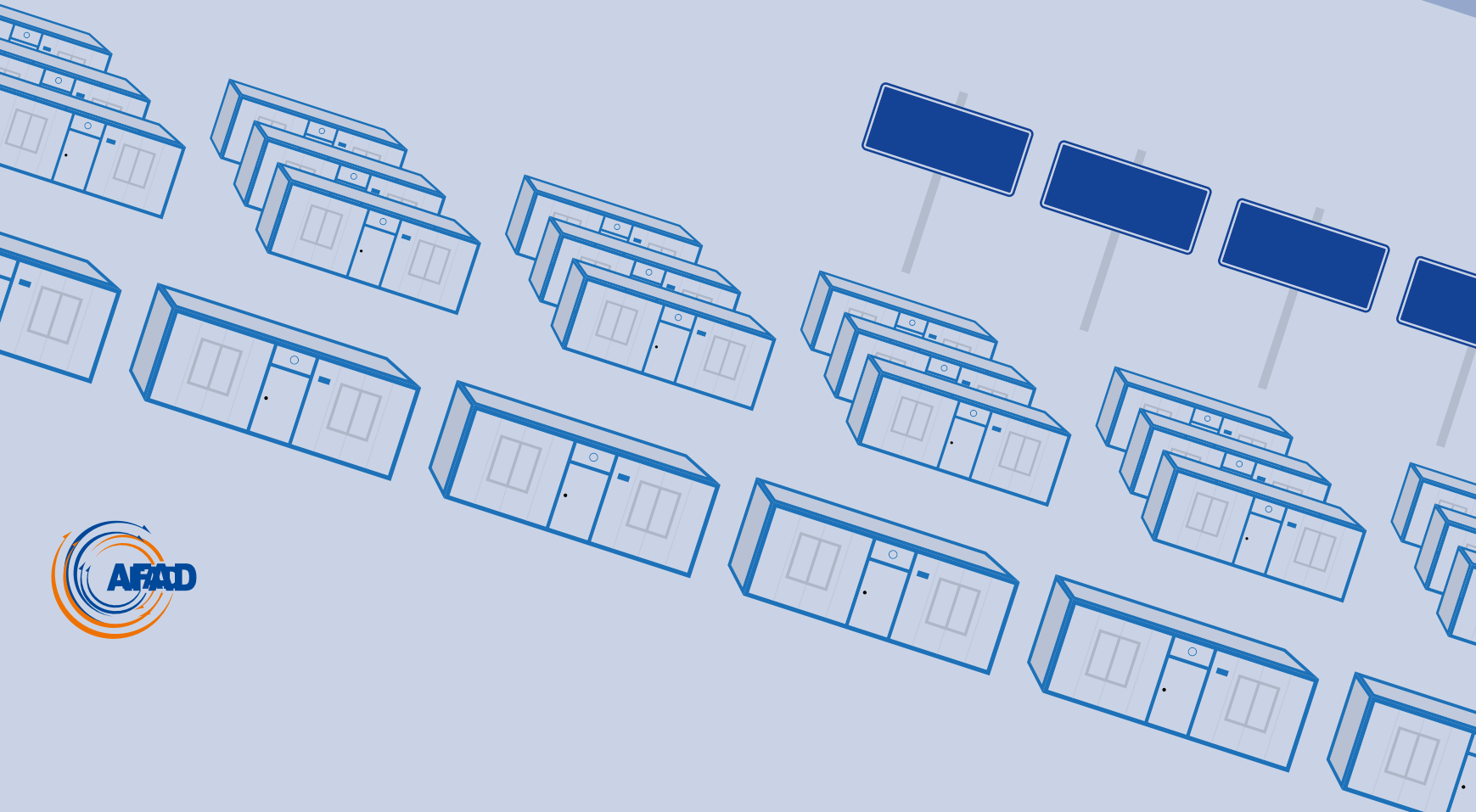


**Syrian
Guests**
IN TURKEY

Services Provided at the Camps

2016

76-77





CHAPTER 3

Syrian Guests

I N T U R K E Y

2 0 1 6

Visits to
the
Camps

Figures of Tent Cities/Container Camps in the Provinces

As of May 2, 2016



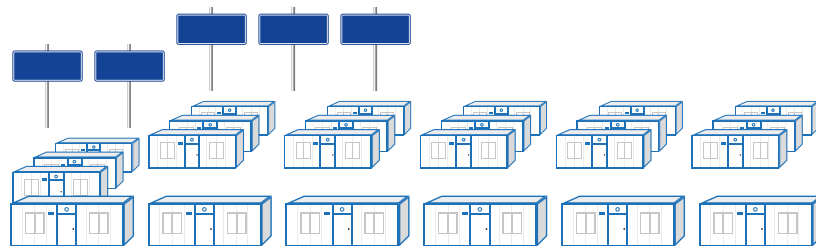
8 Provinces



20 Tent Cities



48,406 Tents and
Partitions



5 Provinces

6 Container Camps

11,857 Containers

CHAPTER 3

Visits to the Camps

VISITS OF STATE OFFICIALS TO THE CAMPS

Turkish President Recep Tayyip ERDOĞAN visited the İslahiye Tent City in Gaziantep Province

"We are providing the best assistance we can to the Syrians that had to flee their homes as a neighborly obligation."



Elbeyli Container Camp

"At the moment, you are in the lands of your brothers; you are at your own home. You are most welcome until security is hopefully established in Syria and you voluntarily wish to return."

Turkish Prime Minister Ahmet DAVUTOĞLU visited Suruç Camp in Şanlıurfa Province

"I would like to thank AFAD for their efforts in the establishment of this camp."

Suruç Camp



Deputy Prime Minister Yalçın AKDOĞAN and The AFAD President Dr. Fuat OKTAY visited the Camps

"Syria is a neighbor sharing the longest border with us. We are the country most affected by the incidents in Syria. We are accommodating all Syrians passing the border under our "Open Door" policy. We are hosting our guests under good conditions in Turkey and meeting their needs. All services are provided to our Syrian guests. These services are primarily health, education, shelter, food, clothing, and worship. This is a disaster, and we are addressing the needs of the victims of this disaster."



Öncüpınar Container Camp



Minister of Justice Bekir Bozdağ visited the Beydağı Container Camp in Malatya

Minister of Justice Bekir BOZDAĞ, attended the iftar (fast-breaking dinner), spoke with Syrians, and spent time with children at the Beydağı Container Camp in Malatya. He

noted that Turkey was doing its best to stop the blood and tears in Syria.

Beydağı Container Camp



"I hope that our Syrian guests will be able to live in their homes in their country with peace and calm; and the pain, blood, and tears in Syria will cease at once."

Bekir BOZDAĞ – Minister of Justice





Suruç Camp Aerial View

**Syrian
Guests**
I N T U R K E Y

84-85

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Visits to the Camps

Minister of Health Mehmet MÜEZZİNOĞLU visited Harran Container Camp in Şanlıurfa

"I consider myself to be lucky and happy to be with you in the holy month of Ramadan, which appears to us as the manifestation of Allah's mercy and grace upon his subjects. All our prayers at this iftar meal are for the persecution in Syria to end."



Minister of Forestry and Water Affairs Prof. Dr. Veysel EROĞLU performed inspections at the Öncüpınar Container Camp, where 10 thousand Syrians are staying.

Prof. Dr. Veysel EROĞLU received information from the Governor of Kilis Süleyman TAPSIZ on the activities performed in the container camp and he handed out toys

to the Syrian children, had photos taken with them, and spoke to the Syrians staying at the camp.



Minister of Development Cevdet YILMAZ had iftar with Syrians at the Camp in Malatya Province

"We are observing the incidents in Syria. There is an administration that cannot stand their own people and the will of these people and oppressing them. Hundreds and thousands of people took refuge in Turkey. I sincerely believe that there is pain in Syria, Egypt and other countries, and this is the labor pain of the birth of a new region in the short term."*



Beydağı Container Camp

Deputy Undersecretary of the Ministry of National Education Yusuf BÜYÜK visiting Nizip

Deputy Undersecretary of the Ministry of National Education Yusuf BÜYÜK visited the Nizip Camp in Gaziantep and stated that educational activities were performed in cooperation with the Ministry of National Education under the coordination of AFAD.



Nizip Camp

THE AFAD PRESIDENT DR. FUAT OKTAY'S VISIT AND INSPECTIONS AT THE CAMPS

AFAD President, UNICEF School Opening Ceremony - İslahiye Tent City

AFAD President attended the opening ceremony of the 24-classroom school built by the United Nations Children's Fund (UNICEF) for Syrian children at the İslahiye district of Gaziantep.

İslahiye Tent City





Islahiye Tent City

Central Tent City in Kahramanmaraş

The AFAD President visited the Tent City in Kahramanmaraş in order to see the preparations for winter on site. He also spoke about the high standards of tent cities and container camps.



Central Tent City in Kahramanmaraş



Central Tent City in Adiyaman

AFAD President visited the Tent City in Adiyaman, where Syrians live, and performed inspections.

Central Tent City in Adiyaman



Akçakale Tent City in Şanlıurfa

AFAD President, said that the Tent City in Akçakale, where Syrians were sheltered, was “the best example in the world and Turkey”.



Ceylanpınar Tent City

AFAD President had a meeting with the representatives of the concerned institutions and organizations and was briefed at the Ceylanpınar Tent City. He talked to the Syrians at the

Tent City, and listened to their requests.



Ceylanpınar Container Camp

Harran Container Camp

AFAD President visited the container camp established on the Harran-Akçakale Highway in Şanlıurfa. He said, “Our people are doing their best for those migrating to our country.

Our people are very willing to share everything they have”.



Harran Container Camp

AFAD President at Karkamış Camp in Gaziantep

"Turkey is doing something good. We believe it is doing a good job. There definitely will be problems. Our job is to determine these problems and solve them."

Karkamış Camp



AFAD President at the Nizip Tent City

AFAD President inspected the efforts at the Nizip Tent City in Gaziantep on site and was briefed by the officials. He talked to Syrians staying at the camps.



Nizip Tent City



VISITS OF INTERNATIONAL REPRESENTATIVES TO THE CAMPS

UN Secretary-General Ban KI-MOON

"Turkey is demonstrating its generosity to the Syrian refugees."

UN Secretary-General Ban KI-MOON said that he appreciated "Turkey's Open-door Policy" to the displaced people in Syria; and the accommodation of Syrians in and

outside of the camps demonstrated the generosity of Turkey and the Turkish people.



UN Former Under-Secretary-General for Humanitarian Affairs Valerie AMOS

"We are thanking Turkey for the opportunities they have provided to the Syrians and for its successful humanitarian aid."



UN and Arab League Former Special Envoy Kofi ANNAN

"I have seen many refugee camps, but, this one is the best of them. I would like to thank the Turkish Government for its solidarity and generous assistance it has provided to the Syrian refugees."



European Union Representative Bela SZOMBATI

Visited the Gaziantep İslahiye Tent City and said that he witnessed the nice efforts in the camps in Turkey



President of Germany Joachim GAUCK

President of Germany Joachim GAUCK visited the camp in Kahramanmaraş together with UNICEF Germany Executive Director Daniela Schadt and State Minister

Aydan Özoğuz and stated that he was impressed with the services provided to the Syrians.



Kahramanmaraş Merkez Tent City

German Minister for Immigration, Refugees and Integration Aydan ÖZOĞUZ, had a meeting with AFAD officials and stated that Germany would initiate efforts to increase aid to Syrians.

Administrator of the United States Agency for International Development (USAID) Rajiv SHAH

USAID Administrator Rajiv SHAH and the Ambassador of the US to Turkey Francis RICCIARDONE expressed their satisfaction due to the efforts for helping the Syrians and the high level of quality of the provided services.



UN Special Envoy and Goodwill Ambassador Angelina JOLIE

"The Turkish Government has established extraordinary camps by demonstrating great generosity; they are really very impressive. I haven't seen a camp like this anywhere. The means Turkey has provided to the Syrians is praiseworthy."



Former US Secretary of State Hillary CLINTON

"Turkey is successfully addressing the needs of Syrians such as education, food, and humanitarian aid. We would like to thank Turkey for the hospitality demonstrated to the Syrians."



Visit of the Bangladeshi Delegation to the Osmaniye Camp



Cevdetiye
Tent City



Acceptance of the Urfa Declaration



UN Resident Coordinator and Development Program Turkey Representative Kamal MALHOTRA and UNHCR Turkey Former Representative Carol BATCHELOR

"I would sincerely like to thank the officials in Turkey. Not only the sheltering and similar needs of Syrians are being met, but diverse activities are also being organized to help them recover from the post-war trauma. This is a very humanitarian and professional approach."



UN Former High Commissioner for Refugees Antonio GUTERRES

"I am grateful to the Turkish Government for their humanitarian aid to the Syrians. I am aware that this example demonstrates great generosity. As the UNHCR, I am pleased with what I have seen at the camps. The international community needs to be in solidarity for maintaining these high standards and implementing them everywhere."



The Ambassador of Saudi Arabia in Ankara Abdulhadi M. ALSHAFI visits the Kilis Camp



Kilis Camp

Former Dutch Minister of Foreign Affairs Uri ROSENTHAL

"I understand how much of a responsibility you have assumed even when I hear the number of Syrians that have sought refuge in your country from the incidents in Syria. The Government of the Netherlands is grateful to the Turkish Government for the aid they have provided to the Syrian refugees."



The World Health Organization (WHO) Emergency Health Coordinator Dr. Corinna REINICKE and her delegation visited Kahramanmaraş

The World Health Organization (WHO) Emergency Health Coordinator Dr. Corinna REINICKE and her delegation visited the camp in Kahramanmaraş and stated that they continue to cooperate with AFAD.



UN High Commissioner for Refugees, Filippo GRANDI

"Once more I reiterate the call for peace settlement. I am very glad for my visit. It makes me very happy that the refugees will stay here in safety and security until the peace environment."



UNICEF Special Envoy and Grand Duchess of Luxemburg Maria TERESA

UNICEF Special Envoy and Grand Duchess of Luxemburg Maria Teresa visited the Nizip Camp in Gaziantep and

met students at the school built by UNICEF under the coordination of AFAD.



USAID Director Dina ESPOSITO

USAID Director Dina ESPOSITO visited the camp and engaged in inspections.



French Former Minister of Foreign Affairs Laurent FABIUS

"You are performing very important and beneficial activities; I would like to congratulate you. The main theme is this: working with affection and love."



Special Representative of the UN Secretary-General for Children and Armed Conflict Leila ZERROUGUI

"As far as I can see here, the Republic of Turkey is providing very good support to the refugees and presented all its resources to them."



German Former Minister of Justice Sabine LEUTHEUSSER-SCHNARRENBARGER

I am visiting Kilis for the first time. I would like to express that I am very impressed from what I saw and the infrastructure and opportunities at the container camp are in a very good state. The Turkish Government has really assumed important duties. I saw that people are sustaining a peaceful and safe life here.



Ambassador of Japan in Ankara Yutaka YOKOI

Ambassador Yutaka YOKOI stated that he previously had the opportunity to visit the refugee camps and the conditions in Osmaniye were very good.



New Zealand Embassy Attaché Tui DEWES

She stated that they appreciated the Turkish Government embracing hundreds of thousands of Syrians and they were aware of this support. She expressed that New Zealand's greatest hope was that Syrians being educated

at schools which were constructed in the provinces of Adiyaman, Kahramanmaraş, and Osmaniye would someday contribute to the future of Syria.



UN World Food Program (WFP) Emergency Coordinator Jean-Yves LEQUIME

UN World Food Program (WFP) Emergency Coordinator in Turkey Jean-Yves LEQUIME visited the Osmaniye AFAD Protection Center.



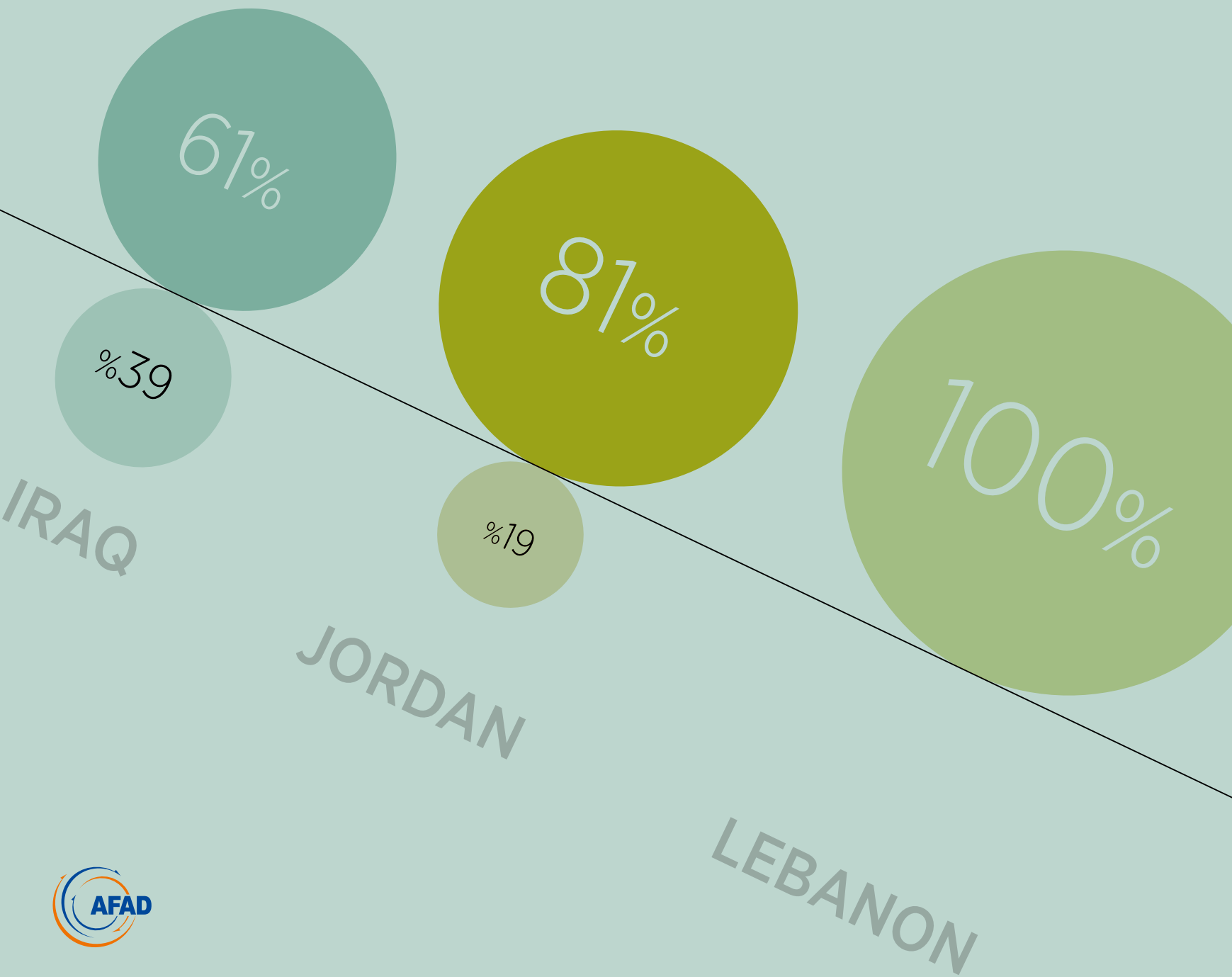
Deputy Prime Minister of Belgium Didier REYNDERS

"I would primarily like to thank AFAD and its staff working seriously and officials of supporting institutions and organizations for the establishment and management of camps. We are grateful to Turkey for embracing its Syrian brothers during these rough days."



UNICEF Turkey Former Representative Ayman ABULABAN Attended the “Children Friendly Areas” Opening Ceremony in Adiyaman





CHAPTER 4

Syrian Guests

I N T U R K E Y

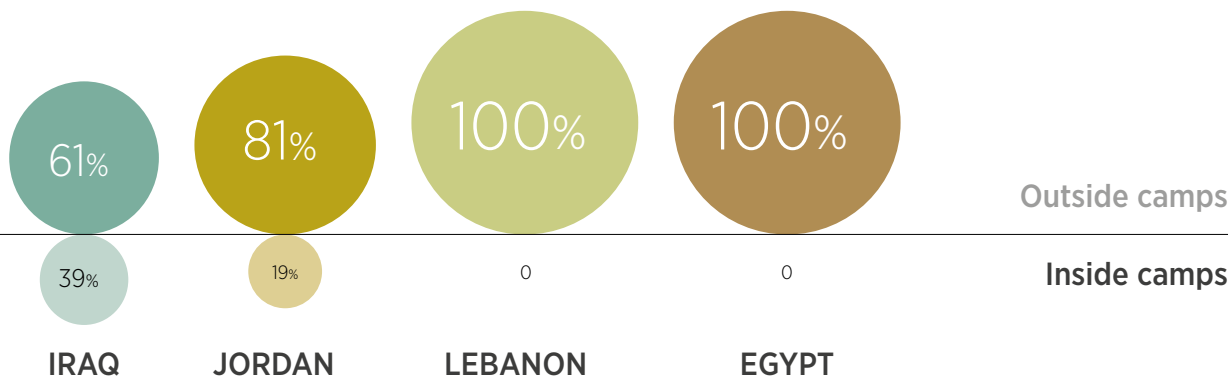
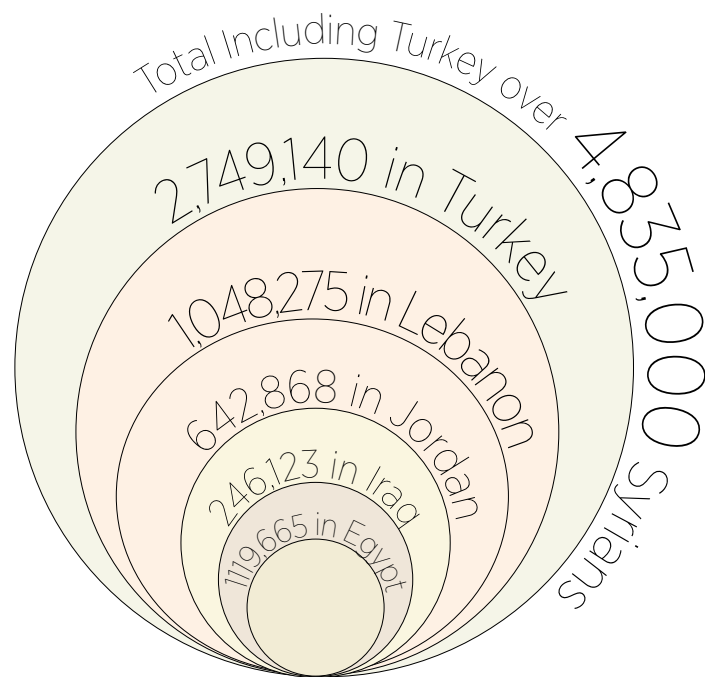
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Camps
in the Other
Countries

100%

Number of Syrians in the Other Countries

As of May 2016 (Data Source: UNHCR)

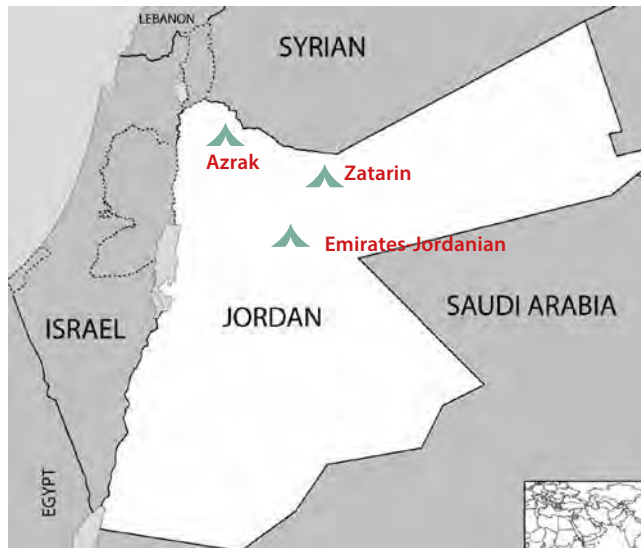


CHAPTER 4

Camps in the Other Countries



CAMPS IN JORDAN



The Azraq Camp

According to data of the UNHCR, as of March 2016 there are approximately 643,000 Syrians in Jordan bordering Syria to the south. There are 3 permanent tent cities in operation for Syrian refugees in Jordan.



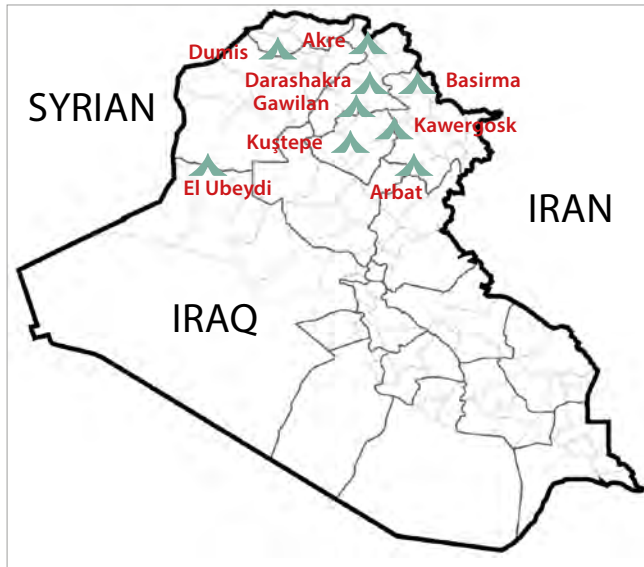
A Syrian on the top of a water tank at the Zaatari Camp in Jordan.



The Zaatari Camp with 30,000 tents established in the middle of the desert 12 km away from the Syrian border.

With a population of 80 thousand Syrians, the camp has deficiencies with regards to food and medical items and also accommodation and infrastructure services.

CAMPS IN IRAQ



According to the data of the UNHCR, there are approximately 246,000 Syrians in Iraq bordering Syria to the east as of May 2016. A total of 9 tent cities are in operation in Iraq for Syrian refugees.



The Domiz Tent City was constructed in an unorganized and unplanned manner and there are sheltering problems at the camp.



Deficiencies can be observed in sanitation, health and education at the Domiz Camp. Numerous families have to share spaces such as kitchens and toilets.



The Domiz Tent City in the northern Iraqi province of Duhok was designed with a capacity of 2,000 persons in 2012.

As there are refugees exceeding the capacity of the camp, together with food and water problems, deficiencies can be observed in the infrastructure.

CAMPS IN LEBANON



According to the data of UNHCR, there are approximately 1,048,000 Syrians in Lebanon bordering Syria to the north and east as of May 2016. There are no camps established for them.



The population of Lebanon was increased by 25% as a result of the migration of the Syrians, and thus significant problems have emerged in the health care services and the economic structure as well as the deficiencies in the infrastructure.



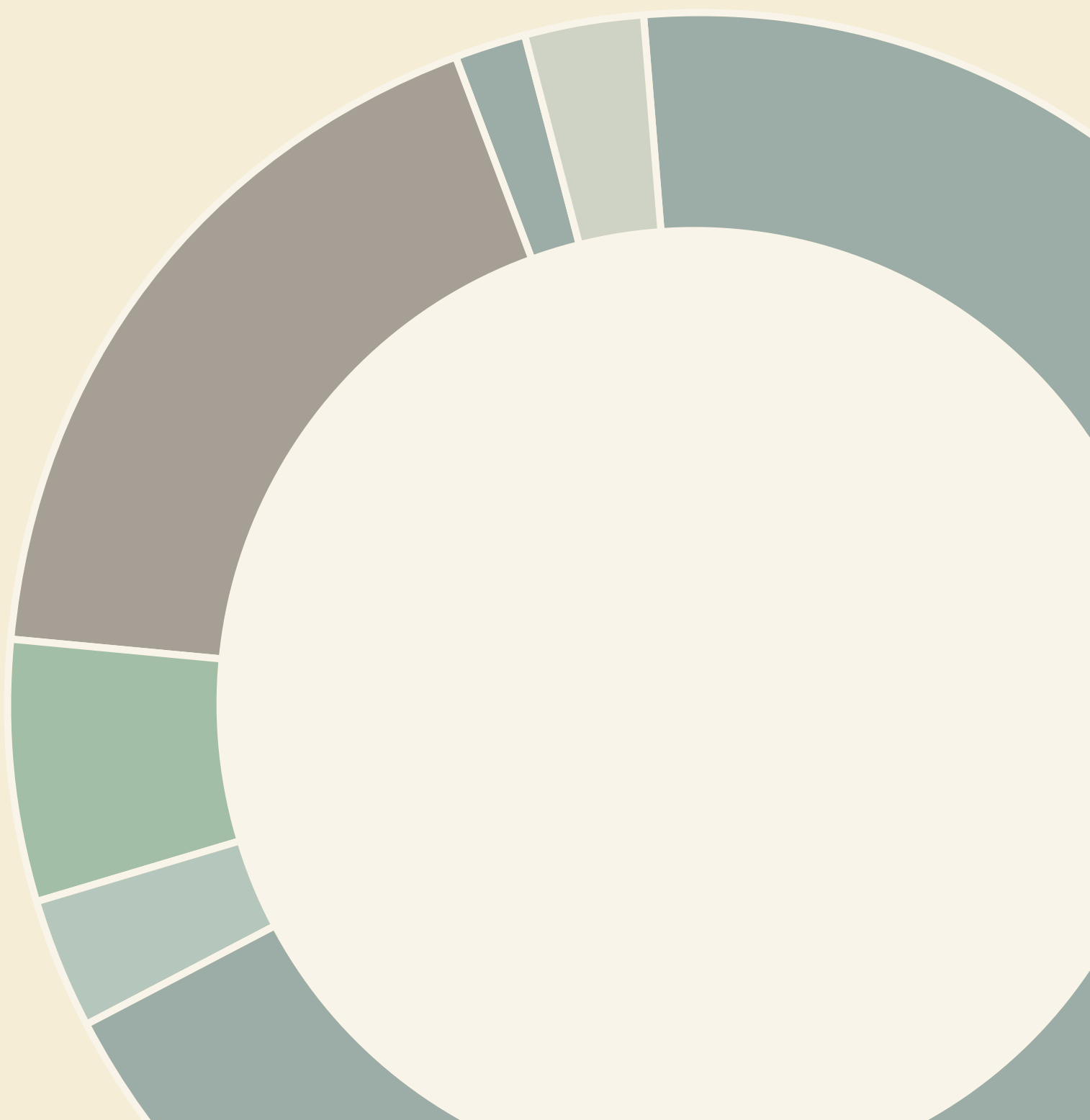
Syrians in Lebanon are staying in various parts of the country, particularly in Bekaa. They have to pay rent where they are staying.

SYRIAN REFUGEES IN EGYPT



A meaningful photo of the Syrian children in Egypt

According to the UNHCR data, there are approximately 120,000 Syrians in Egypt as of May 2016, even though the country has no border with Syria. There is no Tent City in Egypt.





72%

CHAPTER 5

Syrian Guests

I N T U R K E Y

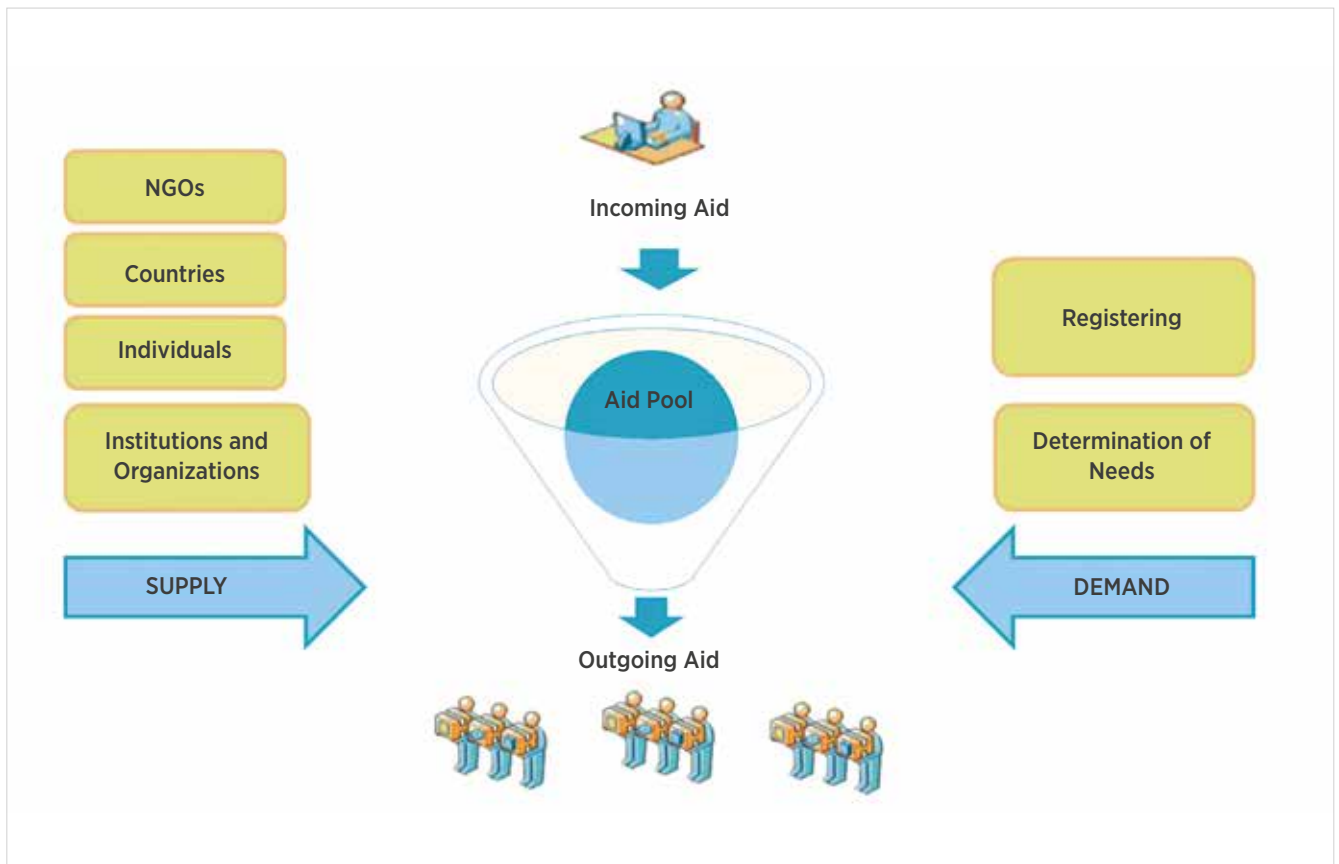
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Services Provided
Outside of the
Camps

CHAPTER 5

Services Provided Outside of the Camps

WE ARE ALSO STANDING BY THE SYRIANS OUTSIDE OF THE CAMPS



In addition to our guests exceeding 217 thousand in the camps, efforts are going on under the coordination of AFAD to address the urgent humanitarian needs of the approximately 900 thousand Syrians gathering especially in the border provinces.

Within this framework, AFAD developed and started implementing the “Electronic Aid Distribution System (EYDAS)”.

The **Electronic Aid Distribution System** enables to record, coordinate, monitor and manage the aid provided to the disaster victims in need by nongovernmental organizations.

With the system, nongovernmental organizations are able to see the location, quantity, and type of the required aid. This way, aid is delivered more rapidly and effectively; and also repetitive aid delivery is prevented.

Donors and beneficiaries are recorded, and statistical data is received. Cash and in-kind aid can be calculated.

Nongovernmental organizations apply to AFAD for an access to the system. AFAD provides them a user name and password, and they are able to access the system.

Donor details are entered into the system for registration.

Details such as NGO name, address, telephone, e-mail address, aid name, aid type (human resource, food, clothing, shelter, health, etc.), aid quantity (pieces, pair, weight, liter, ton etc.) are recorded and the aid is delivered to those in need.

As for the demand details of beneficiaries, the following details are entered into the system to ensure an effective and rapid aid delivery:

- Personal details (identification details, address details, telephone number, etc.)

- Aid details (shoe size, body size, height, weight, etc.)
- Aid demands (Food, Pharmaceuticals, Clothing, etc.)
- NGOs fill out the “Donor Aid Information Form” prepared by AFAD for aid to be donated outside of the camps, and send it to AFAD.
- AFAD determines the addresses of Syrians outside of camps and records their details in the beneficiary information form (by means of Law Enforcement Bodies, Mukhtars etc.)
- The details on the beneficiary information form are entered into the web based «Electronic Aid Distribution System».
- Aid is delivered to the determined persons through NGOs. NGOs also enter the donated aid into the system.
- After the details of all Syrians determined to stay outside of the camp are entered into the system, the software performs needs analyses and matching.
- The matched aid is delivered to the beneficiary according to the delivery plan prepared by the software.
- Distributed aid is stored in the database of the system and removed from the current requirements list.

Benefits of the System: The Electronic Aid Distribution System prevents repetitive aid delivery and enables donors to see the location and type of the aid required. Thus, locations of the people in need are accessed more rapidly. On the other hand, as delivered aid is systematically recorded on the system, the quantity of delivered aid can be easily calculated.



Our mobile coordination semi-trailers used in registration of Syrians living outside of camps and the determination of their needs.





PROJECT TEAM MEMBERS

M. Serdar ERBAŞ	Department of Strategy Development
Hakan BENLİ	Department of Strategy Development
S. Cemil TOĞRUL	Department of Strategy Development
Hatice DEMİR	Press and Public Information Office
Ramazan SEVİNÇ	Press and Public Information Office
Muhammed PEHLİVAN	Department of Planning and Mitigation
Harun YILDIZ	Department of Strategy Development
Esra HACIALIOĞLU	Department of Strategy Development
İbrahim TERZİ	Press and Public Information Office
Ebru SARPER PEKDEMİR	Department of Strategy Development
Makbule YALIN	Department of Strategy Development
Mehmet Beşir KURNAZ	Department of Response
Onur TAKIL	Department of Administrative Services
Cemil ÖZEL	Department of Administrative Services
Tuncay IŞIK	Department of Administrative Services
Ahmet ÖZTOPRAK	Kilis Provincial Directorate of Disaster and Emergency
Mehmet Fatih ÇAVUŞ	Adıyaman Provincial Directorate of Disaster and Emergency
Tahsin BABAT	Gaziantep Provincial Directorate of Disaster and Emergency
Abdullah AKKURT	Şanlıurfa Provincial Directorate of Disaster and Emergency
Ahmet ORHAN	Kahramanmaraş Provincial Directorate of Disaster and Emergency
M. Bülent SEKMEN	Malatya Provincial Directorate of Disaster and Emergency





REPUBLIC OF TURKEY
PRIME MINISTRY
Disaster and Emergency Management Authority

Adress: Üniversiteler Mah. Dumlupınar Bulvarı No:159
Eskişehir Yolu 10. Km Çankaya / ANKARA
Presidency pbx: 0 (312) 258 23 23
Presidency Fax: 0 (312) 220 26 12
www.afad.gov.tr



Department of
Strategy
Development



/afadbaskanlik

“First group of Syrians who have fled the conflict that began in March 2011, cross into Turkey from Hatay Yayladağı district on 29 April 2011. As a result of the increasing conflict in Syria, the number of Syrians who took refuge in Turkey has increased day by day within five years and as of May 2016 the total number of Syrians has reached nearly 2.75 million. Today nearly 265 thousand Syrians take shelter in 26 temporary protection centers located in 10 provinces, while 2.5 million Syrians live in various provinces.

According to the United Nations High Commissioner for Refugees (UNHCR), Turkey hosts the largest Syrian population in the world.”

